

Retail Shop Team Leaders

Paid Role

Dates Required: Sunday 13 July 2025 - Sunday 20 July 2025

The Retail Shop Team Leaders are assigned an area of the shop to oversee (shop or stock room), setting by example, leading a team to provide the best experience to customers.

Roles & Responsibilities

The role of the Retail Shop Team Leaders are key to the Shop operation. Retail Shop Team Leaders can be expected to carry out the following duties:

- Lead a team within your specific area, providing them with support and guidance throughout. Reporting any issues or concerns to management as appropriate.
- Provide answers and solutions to queries where possible from customers, to ensure that the shopping experience is fitting of a premium event.
- Stock replenishing, merchandising on the shopfloor and operating tills are all part of this role.

Experience

- Experience working in a customer service role.
- Experience in a similar role is essential, ideally in a retail or event role.

Skills

- Self-motivated and proactive and ready to work as part of a small team.
- Good communication skills.
- Friendly, approachable and patient.
- Strong attention to detail.

